

DASSAULT FALCON SERVICE, a subsidiary of Dassault Aviation

Global-class customer care for the Falcon fleet – including Dassault-quality executive charter, FBO, CAMO, maintenance, modification and training services.

For 50 years, Dassault Falcon Service (DFS) has been supporting operators throughout Europe, Africa, the Middle East, India and China with exemplary levels of service provided by a team of 640 dedicated experts.

➤ **Executive charters exclusively on Falcons, one of Europe's leading FBOs, and fleet management services**

DFS Executive Flight Department – Falcons On-Demand

- Two (2) Falcon 7X, two (2) Falcon 900EX EASy, two (2) Falcon 900B aircraft – from nine (9) to 15 passengers
- More than 3,600 flight hours in 2016
- Flight crews have a minimum 3,000 hours of Falcon flight time and at least 10 years of overall business aircraft experience
- More than 120,000 hours of total flight time without any incidents
- Experience flying into many countries where flight operations can be complicated
- Gourmet French cuisine served on board

Le Bourget FBO – #1 FBO in Paris, #3 FBO in Europe

- #1 ranking for facility quality and service in the Europe, Asia, and Middle East region according to annual FBO surveys
- Member of the Air Elite network, recognized for “diamond level” customer service
- Accommodates all categories of aircraft (including non-Dassault types up to BBJ and A319 size); more than 5,000 aircraft movements a year
- Passenger services include private access and dedicated parking, a VIP lounge with a direct view of the tarmac, conference room, catering, hotel booking, and luggage handling
- Crew members can rest in a room designed to their needs
- Dassault operations personnel provide necessary flight information such as jet-plan, flight plan, NOTAMs, weather forecast and slot management

Continuing Airworthiness Management Organization (CAMO)

- Expertise in fleet management, insurance, management of accounts and cost control
- Approved by more than 20 national certification authorities (EASA, FAA, China, India, Cayman, Bermuda, etc.)

Flight training services at Le Bourget in partnership with FlightSafety International

- World's 1st Falcon 8X flight simulator with EASy III and FalconEye training capability
- Training for Falcon 20, Falcon 10/100, Falcon 50, Falcon 900 series, Falcon 2000 series, Falcon 7X EASy II, Falcon 8X

➤ **Maintenance throughout Europe, refurbishment, and modernization upgrades**

Le Bourget, the largest Falcon MRO

- The DFS MRO at Le Bourget (Paris) is the largest Falcon qualified maintenance service center in the world dedicated solely to Dassault business jets
- 91,000 m² with seven (7) hangars capable of accommodating 25 Falcons and an outdoor parking area which holds another 25
- 350 Falcon experts with the most up-to-date information on all Falcon models

Mérignac, the newest MRO for larger Falcon jets

- Inaugurated November 2016; adjacent to Bordeaux-Mérignac Airport (BOD)
- 49,000 m², including 7,200 m² hangar
- Dedicated to Falcon 7X and 8X aircraft
- Staffed with 40 technicians

Satellite service centers in France, UK, Italy, and Russia, GoTeams and FalconResponse

- DFS operates satellite centers at Nice, France; Luton (London), UK; Rome, Italy; Vnukovo (Moscow), Russia and Libreville, Gabon which serve about 1,500 customer events annually
- AOG assistance and GoTeams for offsite repairs
- FalconResponse inflight support; more than 100 missions in 2016 for Dassault Aviation

A, B, C checks and a complete range of maintenance capabilities

- Scheduled maintenance, structural repair, paint, engine retrofit, non-destructive testing and bench tests
- 400 maintenance projects per year, including 20 major C inspections
- Specialized workshops for engines, hydraulics, avionics

Modifications, refurbishments, upgrades

- Supplemental type certificates (STCs) such as new avionics, connectivity solutions and modern inflight entertainment
- EASy II flight deck upgrades
- Falcon Sphere II integrated electronic flight bag (EFB) solution
- Interior refurbishment, including cabin and cockpit retrofit; customers can choose interior designs using a 3D modelling service, as well as cloth, leather, wood and colors

➤ **Dassault Falcon Service Milestones**

- 1967 – Europe Falcon Service (EFS) created
- 1988 – Falcon Training Center launched at Le Bourget
- 1991 – EFS becomes Dassault Falcon Services (DFS)
- 2004 – DFS expands with satellites (Rome)
- 2015 – DFS Moscow created at Vnukovo airport
- 2016 – DFS inaugurated its new maintenance facility in Bordeaux-Mérignac
- 2017 – 50 years of customer service